Policy & Resources Scrutiny Committee Forward Work Programme April 2018 to June 2018					
Meeting Date: 29th May 2018					
Subject	Purpose	Key Issues	Witnesses		
Sheltered Housing Schemes, Eastern Valley Area Remodelling (P1)	To provide members with proposals for remodelling a small number of sheltered housing schemes in the eastern valley.	For members to consider a number of options in relation to our sheltered housing schemes which may include improvements remodelling, alternative use and possibly demolition.	Shaun Couzens – Chief Housing Officer/ Fiona Wilkins – Public Sector Housing Manager/Angela Hiscox – Elderly Persons Housing Manager		
New Build – Options for Delivery (P1)	To advise Members of the new funding stream for Local Authority house building and to outline a development programme for new build Council homes. The report sets out how we will maximise the funding opportunities available over the next three years and deliver up to 46 new build homes, with an indicative total grant of £3,893,923 and indicative overall investment of £6,713,791. The report also confirms the sites available to develop, and the proposed specification for new build.	To confirm the new build Council Housing programme, including the preferred delivery option in order for the Council to utilise the Affordable Housing Grant funding that has been allocated to CCBC.	Shaun Couzens - Chief Housing Officer/Claire Davies – Principal Housing Officer/ Kevin Fortey – Housing Development Officer		
Homelessness Review and Strategic response Members Request	To provide Members with the Council's new Gwent Regional Homeless Strategy and Caerphilly Homelessness Action Plan: Operational date December 2018	To introduce to Members the new local homelessness action plan for the delivery of homelessness prevention and reactive services. Members will be informed of the key indicators used to inform the strategy development and the local delivery mechanisms and partnerships created to respond to housing need.	Shaun Couzens - Chief Housing Officer Suzanne Cousins-Principal Housing Officer		

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Customer Services Review	To review the Authority's current Customer Service provision across all Directorates and access channels. To identify opportunities for reshaping Customer Services throughout the Authority to deliver enhanced services, reduce costs and to future proof a sustainable service through embracing digital opportunities.	To provide A clear vision & structure for the delivery of Customer Services across the authority for the next ten years.	Liz Lucas – Head of Procurement
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Meeting Date: 10th July 2018					
Purpose	Key Issues	Witnesses			
Performance of Corporate Services for 2017/18	Highlighting the exceptions and looking forward to 2018/19. The future challenges, setting out key objectives/priorities for the next twelve months, and identifying areas for improvement.	Nicole Scammell – Interim Corporate Director Corporate Services.			
To provide an update of progress against the Councils highest priorities identified within the Councils Corporate Plan 2016.	To provide an update against the Well-being Objective action plan using the Council Ffynnon scorecard which provides PI data regarding completion of internal and external works programmes and adds information on peoples satisfaction with the internal works. The update of the WBO should also identify any emerging slippage or additional progress against the action plan	Shaun Couzens – Chief Housing Officer			
Performance Monitoring	An update on performance of the Housing Service during 2017/18, to set out the key service objectives for 2018/19 and highlight any potential challenges that may affect delivery of these objectives.	Shaun Couzens – Chief Housing Officer Christina Harrhy – Corporate Director Communities			
Information report to provide Members with an update regarding Performance Monitoring of Disabled Facilities Grant and the information regarding the implementation of	An update on performance of Disabled Facilities Grants during 2017/18 and highlight any potential challenges that may affect delivery of the Performance Indicator. Identify any areas of improvement linked to the implementation of	Shaun Couzens – Chief Housing Officer/Claire Davies – Principal Housing Officer			
	Performance of Corporate Services for 2017/18 To provide an update of progress against the Councils highest priorities identified within the Councils Corporate Plan 2016. Performance Monitoring Information report to provide Members with an update regarding Performance Monitoring of Disabled Facilities Grant and the information	Performance of Corporate Services for 2017/18 Highlighting the exceptions and looking forward to 2018/19. The future challenges, setting out key objectives/priorities for the next twelve months, and identifying areas for improvement. To provide an update of progress against the Councils highest priorities identified within the Councils Corporate Plan 2016. Councils Corporate Plan 2016. To provide an update against the Well-being Objective action plan using the Council Ffynnon scorecard which provides Pl data regarding completion of internal and external works programmes and adds information on peoples satisfaction with the internal works. The update of the WBO should also identify any emerging slippage or additional progress against the action plan Performance Monitoring An update on performance of the Housing Service during 2017/18, to set out the key service objectives for 2018/19 and highlight any potential challenges that may affect delivery of these objectives. Information report to provide Members with an update regarding Performance Monitoring of Disabled Facilities Grants and the information regarding the implementation of improvement linked to the implementation of			

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Meeting Date: to be confi	Purpose	Key Issues	Witnesses
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Supported Accommodation	This information report will update	To advise members on the progress of	
	members on the progress of	supported accommodation.	
	supported accommodation		
(P3)			
Local Housing Strategy			
Shared Resource Service	To present the proposal in respect of	The SRS is a joint committee that presently	Matthew Lewis SRS
(SRS) (Special Meeting)	the Authority joining the SRS.	included Gwent Police, Torfaen CBC, Newport	Nicole Scammell
() (-1	, , , , , , , , , , , , , , , , , , ,	CBC, Blaenau Gwent CBC and Monmouth CBC.	
		This collaboration provides IT Services to its	
(P1)		Members.	
Property Review			Mark Williams
Poverty Strategy			Rob Hartshorn